

KYOCERA MYQ VERSION 4.4 – FEATURE-OVERVIEW



MyQ Server 4.4.50 or later
MyQ Embedded Terminal 5.0.x
April, 2014

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THE FOURTH VICTORY AND THE PRESTIGIOUS AWARD

IT PRODUCT OF THE YEAR
IN THE CATEGORY PRINTING SOLUTION

1. Server	Business Edition	Business Pro Edition
Version available	MyQ Eleven 4.4 (2013 November)	MyQ Eleven 4.4 (2013 November)
New Central Management & Integrated Synchronization between sites	-	✓
<p>NEW Original private cloud licensing of connected devices</p> <p>A new evolution of the most flexible licensing. Share licenses across all branches; freely transport the devices between locations. Install the MyQ server software on as many servers as you need for your optimal and safe print-, scan- and accounting management.</p> <p>End of slow prints send via a WAN connection to a central server and back to your printing device. In case a WAN connection is broken, your branches will print independently, and after recovery of the WAN connection the master server will carry out auto-synchronization of statistics and data.</p>	✓	✓
<p>Maximum of allowed print devices</p> <p>Maximum number of printers and multifunction devices that can be used simultaneously.</p>	unlimited	unlimited
Maximum allowed servers	Unlimited in the corporate Cloud	Unlimited in the corporate Cloud
<p>Maximum allowed users</p> <p>The maximum number of users who can use MyQ system.</p>	unlimited	unlimited
Maximum allowed departments (user groups)	unlimited	unlimited

<p>Free DEMO / trial period</p> <p>Fully-featured trial license for limited period for testing all functionalities in chosen edition Request free of charge Demo License at MyQ-trial-license@deu.kyocera.com.</p> <p>Following details are required when requesting for a trial license: Name of the Company, ZIP, City and Country</p>	<p>Up to max. 90 days Standard 30 days</p>	<p>Up to max. 90 days Standard 30 days</p>
<p>Server platform support</p> <p>Server operating system necessary for installation of the MyQ Server system.</p> <p>For small and Demo installations MS Desktop OS Windows XP / Vista / 7 / 8 may be used. Remark: Running non-server systems may cause overflow of network sessions</p>	<p>Win 32/64 Bit OS 2003 / 2008 / 2008 R2/ 2012 / 2012R2</p>	<p>Win 32/64 Bit OS 2003 / 2008 / 2008 R2/ 2012 / 2012R2</p>
<p>One-step automated server installer</p> <p>Easy installation with predefined values, not requiring for technical knowledge of the product.</p>	<p></p>	<p></p>
<p>Intuitive setting and maintenance using MyQ Easy Config Tool</p> <p>Tool for easy setup and searching all network printing devices, automated adding of found devices to the MyQ system, web server management, MyQ print server administration, print files and database setup. Automated detection of configuration changes, monitoring system status, alert administrator indicating a need to make setting changes.</p>	<p></p>	<p></p>
<p>Administrator control panel for quick commissioning</p> <p>Control panel which enables the administrator to set up the system and informs about the correctness of execution of individual operations. This control panel greatly facilitates the initial orientation in the system and settings.</p>	<p></p>	<p></p>
<p>Web-based administrative interface</p> <p>Administration interface for setting and managing MyQ system, accessible through the web browser without need of further tools installation.</p>	<p></p>	<p></p>
<p>Database shadow copy backup & restore</p> <p>Online backup database with possibility of selecting data storage and automatic database restore without any data loss during a failure.</p>	<p></p>	<p></p>
<p>Smart Multiple server replication (branch synchronization)</p> <p>Automatic data replication from one or more branch servers at the set interval for easy managing statistical data on the main server.</p>	<p></p>	<p></p>

Active Directory synchronization (users, departments, ID cards) Automatic data synchronization from LDAP servers into MyQ system (MS Active Directory, Novell eDirectory, Lotus Domino and Open LDAP) by an interval scheduled by the Administrator.	1 LDAP server	NEW 5 LDAP servers
External system synchronization (users, departments, cards) Automatic data synchronization from other external systems through the use of easy adjustable text format (CSV).		
Secured run of MyQ system MyQ communication can be secured by using a security certificate.		
Support of the Optical Character Recognition MyQ now supports implementation of the OCR external software into the scan management process	-	
NEW – Driverless and email printing (Mobile Printing) PDF, Word, Excel, PowerPoint are supported	-	
NEW – Fiery controller support Fiery controller 11/12 supported for Kyocera devices.		
NEW – Improved printer discovery Tool for printer discovery and driver installation / remote deployment.		

2. Workstation Features	Business Edition	Business Pro Edition
Workstation platform support Support user identification of print job on the platforms.	Win/Linux/Mac/SAP /ERP/LPR	Win/Linux/Mac/SAP/ ERP/LPR
Web-based user interface (Installation Free) The MyQ control interface is accessible through standard web browsers (installation free).		
Automated print driver installer Desktop Utility MyQ Driver Installer for unattended automatic distribution of printer drivers to connected workstations.		


3. Print Server	Business Edition	Business Pro Edition
<p>Printer and server independent solution.</p> <p>Communication with print devices using universal standards.</p>	✓	✓
<p>Wide range of ID-technologies supported (customizable to almost all ID-Card technologies)</p> <p>Support most of ID-Media and ID-technology standards, possibility to connect readers for specific technologies.</p>	✓	✓
<p>Dual RFID technology support</p> <p>MyQ HW Terminal allows connecting different devices (e.g. LCD display with keypad and contactless reader).</p>	✓	✓
<p>Device status monitoring</p> <p>Display detailed status of print devices, including number of printed b/w and color pages, cartridge level, error messages etc.</p>	✓	✓
<p>Direct queue load balancing</p> <p>Print acceleration by combining multiple printers into a single virtual printer. Prevention of overload or non-loaded multiple printers.</p>	✓	✓
<p>Direct queue fail-over printing</p> <p>Automatic redirection to a functional device in the case of device failure (e.g. no paper, empty cartridge, error message).</p>	✓	✓
<p>Online & accurate network device monitoring</p> <p>Online accounting based on direct reading of the printing device counters. Only actually printed pages are accounted.</p>	✓	✓
<p>Management of local printing devices</p> <p>Support of all local printing devices connected through USB or LPT cables.</p>	✓	✓
<p>Job modification by PJI commands</p> <p>Possibility of adding own PJI commands to the print job.</p>	✓	✓
<p>Print jobs association for faster printing</p> <p>There is no delay between tasks in case of printing multiple jobs sent by the same user. All operations and accounting are performed after printing is completed.</p>	✓	✓





















Forced duplex, stapling and copying Support of setting of forced duplex, stapling and number of copies for the selected print queue. Forced duplex can only be set by the administrator.		
Private queue protection Print jobs are safely and immediately removed from the server after printing has been completed		
Multiple job owner recognition Possibility of identifying the user according to the sender task (Free), computer name, sender name, print server, DNS, computer name in DNS and the sender's user name stored in the job.	8 modes	8 modes
User aliases & multiple identifications Possibility to enter an unlimited number of aliases for each user.		
Open platform for support of new models/vendors Frequent certification of new models. MyQ supports leading manufacturers of printing devices.		
Open web interface platform for self-customization		
Advanced Scan Management Possibility to set up scanning rules, support for sending emails or saving files to a shared network folder.	-	
Scanning to more recipients / more attachments available Possibility to send scanned documents to multiple recipients, or multiple attachments in one email.	-	
Job preview (in the postscript emulation NEW – for PCL5 and PCL6) Automatic preview generation of printed jobs in PDF format.	-	
Quotas Option to set different parameters for monitoring quotas, the number of b/w pages, color pages, and prices. Selectable notice, pause printing, cancel printing. Quotas can be set related to the users and groups.	-	
Support software locking for Kyocera MFP without key-counter interface		
Support Color copy lock for Xerox and OKI devices		
Credit recharging Identification of users by card number	-	
Manual credit recharging for groups	-	

Smart ID-Media handling for credit recharging		
Sent email with information about (new) PIN		
Interrupt direct printing to login at the MFP Perform Print&Follow™ operation (after a direct print job in process has been finished)		

4. Tracking & Accounting	Business Edition	Business Pro Edition
Page accounting Online accounting based on direct reading of the printing device counters. Only actually printed pages are accounted.		
Accounting by costs of printing/copying/scanning		
Setting of several price levels per printed page Option for setting of several price levels per printed page (e.g.: users/company, renter/ leaser).		
Credit accounting (negative accounting) Users have a choice to buy a credit charging identification card. Card can be used for printing, copying, and scanning until the credit is exhausted. Credit system can be combined with standard accounting. It is suitable for schools, libraries, or offices.	-	
Accounting per User/Department/Device	/ /	/ /
Print&Follow™ (secured/postponed) printing function Possibility to print jobs waiting in a personal queue of user. After logging on to a selected printing device (printing job is not assigned to a specific printer, but will be available only after picking up the job on a selected printing device). This ensures maximum protection and availability of print services. In case of failure the print job can be easily and instantly printed on any other functional device in the network.		
Sharing of print jobs between localities (also known as Job-Roaming) Possibility to print jobs to print devices located on other sites or servers within the corporate MyQ Cloud.	-	
Project accounting While printing or copying, it is possible to select a project under which printed pages are charged. After completion of the project a report indicating a number of printed pages within the project and its costs is displayed.	-	

5. Statistics and Reports	Business Edition	Business Pro Edition
Web-based online reporting	✓	✓
Web-based export functions (PDF, CSV, HTML, XML, Text)	✓	✓
Automatic email reporting (PDF, CSV, HTML, XML, Text) MyQ printing solution provides automatic sending of reports in the selected time period. You are provided with accurate data of all print processes.	✓	✓
Centralized reporting from multiple servers MyQ Business can collect data from multiple servers (branches), bulk data processing and display them on a single central server.	✓	✓
Available Reports	basic (44)	Extended (76)
Support for customized reports import	✓	✓
Any report can be saved to a directory in CSV format	✓	✓

6. Terminals	Business Edition	Business Pro Edition
 <p>Embedded terminal (build-in software platform) - Kyocera, Triumph-Adler, Utax</p> <p>Software application installed in the multifunction device, which fully replaces the function of universal HW terminals. It provides function control by using the panel of the multifunction device.</p>	✓	✓
<p>NEW 5.x SELF CUSTOMIZABLE USER INTERFACE</p> <p>The new user interface will offer self-customization of the MyQ system and provide highest level of automatization to improve the user efficiency</p>	✓	✓
<p>SUPPORT Kyocera MyQ SCANNING PROFILES</p> <ul style="list-style-type: none"> • Definition of multiple scan storage targets inclusive combinations of targets • Add Meta data to improve the scan document workflow. • Select functions or parameters from a predefined list • Allow to enter text into the machines device panel • Offer a predefined selection to the user e.g. to agree or not agree with the option set (yes/no) • Allow a user to easily modify parameters for the Easy Scan by simply pushing one button • Using the Easy Scan function in combination with OCR software (requires third party OCR software) 	-	✓

	<p>NEW – Embedded terminal Lite – Kyocera non-HyPAS devices can be used for Print&Follow and secured print.</p> <p>Just swipe you're ID-Card over the card reader direct connected to the device or insert your credentials directly to the device without the need of any external HW terminal.</p>		
<p>NEW - Direct registration of Service Orders</p> <p>Requires optional Kyocera Service Module</p>			
<p>External HW terminal v.11</p> <p>with full-color touch screen - universal for all manufacturers</p> <p>NEW – External terminal with 7" touch screen</p>			
<p>External HW terminal v.10 – universal for all vendors</p> <p>External version of HW terminal applicable to all machines not equipped with an additional slot.</p>			
<p>Internal HW terminal</p> <p>Internal version of HW Terminal applicable to all machines equipped with an additional slot – for most of the HP devices.</p>			
<p>NEW - Support payment providers via Embedded terminal.</p> <p>Increased Payment Provider support</p>	<p>-</p>		
<p>NEW - Enhanced user registration</p>			
<p>NEW - Mobile terminal for cell phones and tablets for all OS supporting HTML 5.0 and later (e.g. Google Android 4.0+, iOS 6+, Win 8)</p>			
<p>HW terminal initial remote setup</p> <p>Possibility of managing all MyQ Terminals from a central server, including updating firmware.</p>			
<p>HW terminal encrypted communication</p> <p>Secure network communication using standard AES128-bit.</p>			

7. Service Module - NEW	Business Edition	Business Pro Edition
Automatic evidence and ordering of expendable supplies.	optional	optional
Automatic event reporting and escalation.	optional	optional
Evidence of service contracts and SLA fulfillment.	optional	optional
Full-value ordering system synchronized with service partners.	optional	optional
Professional outsource projects accounting	optional	optional
<p>NEW – Report a problem from the user panel of the device</p> <p>Users will be able to use the MyQ Embedded Terminal user interface of a machine to report a problem of the device into the MyQ Service Center.</p>	optional	optional

8. Business contact

MyQ Distributor	Kyocera Document Solutions Europe B.V. Otto-Hahn-Strasse 12 40670 Meerbusch Germany
Business information	www.kyoceradocumentsolutions.eu info@deu.kyocera.com
Technical support	www.myq-support.kyoceradocumentsolutions.eu
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